

Residents' Council Trivia

True or False (circle one):

1. Every long-term care home in Ontario *must* have a Residents' Council. **True or False**
2. Discussions in Residents' Council meetings are focused on concerns and complaints only.
True or False
3. Only *residents* may attend Residents' Council meetings, unless an invitation has been extended to a guest.
True or False
4. The Residents' Council Assistant decides what will be captured in the Residents' Council Meeting minutes and where the minutes will be posted.
True or False
5. Attending Residents' Council meetings is a way for residents to stay informed, have a voice in home operations and be engaged in quality improvement.
True or False
6. When questions or concerns are raised at a Residents' Council meeting, the home Administrator (licensee) has 15 *calendar days* to prepare a written response.
True or False

(See reverse page for answers)

Answer Key:

- 1. True:** Every long-term care home in Ontario is required by law (Long-Term Care Homes Act, 2007) to have a Residents' Council.
- 2. False:** Residents' Council meetings are safe spaces for residents to talk about what is important to them. While concerns and complaints may be discussed, meetings provide an opportunity to share good news, quality improvements/successes, offer peer support and nurture friendships.
- 3. True:** Residents' Councils are for residents only. Invitations may be extended to guests on an occasional basis, as approved by Council.
- 4. False:** While the Residents' Council Assistant may assist the residents with minute-taking, ultimately the residents decide what will be captured in meeting minutes. Residents also have input into where the minutes will be posted in the home.
- 5. True:** Attending Residents' Council meetings is a way for residents to stay informed, have a voice in home operations and be engaged in quality improvement.
- 6. False:** The home Administrator (licensee) has 10 (not 15!) calendar days to prepare a written response for the Residents' Council following receipt of meeting minutes containing questions or concerns.