

# Everything About Residents Involves Residents

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# The Research Team



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# What is Resident Engagement ?

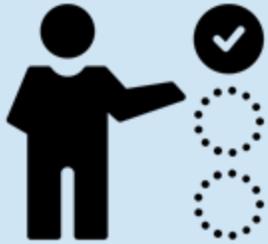
- Actively incorporating residents' needs, values, and preferences into **home-level** decision making.
  - Not personal care or sector-wide decisions



## Level of Engagement

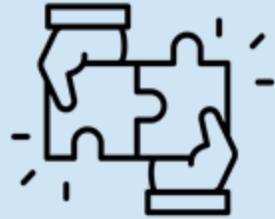
	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
Description	Providing residents with information that will help them understand issues under consideration.	Obtaining resident feedback on enacted changes, solution alternatives, or events.	Working directly with residents throughout the process to understand their needs, values, and preferences.	Partnering with residents in each aspect of a project or decision.	Placing final decision making in the hands of residents.
Example	Sharing updates about changes in the home through newsletters or bulletin boards.	Conducting surveys or focus groups to gather residents' opinions on new policies or programs.	Including residents in planning committees for home improvement projects.	Co-developing initiatives with residents, ensuring their active engagement in shared decision making.	Having a resident-led committee that makes decisions about services offered in the home.

# Why should you engage residents?



Created by LUTFI GANI AL AGHMAD  
from Noun Project

Aligns with the  
culture change  
movement



Created by suhartono  
from Noun Project

Aligns with  
residents' needs



Created by Andi wlyanto  
from Noun Project

Aligns with  
legislation



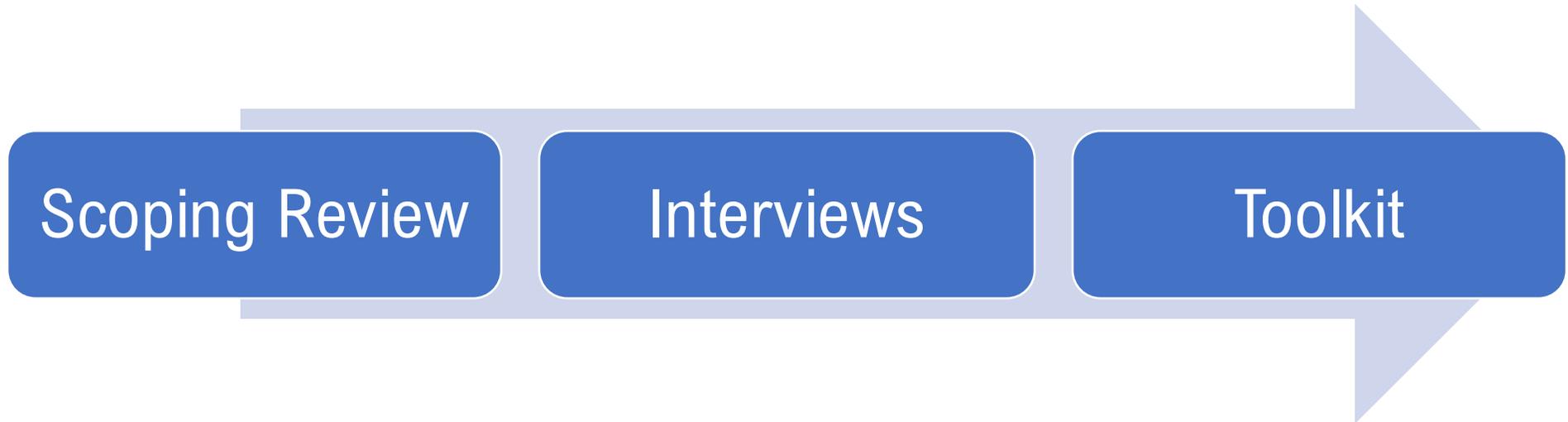
Benefits staff  
and resident  
wellbeing

# What is co-design?

**“Co-design in LTC means working together—residents with home leadership, team members (staff) and others—through every step of a project or initiative”**

# About the toolkit

- Evidence-informed



- Funded by

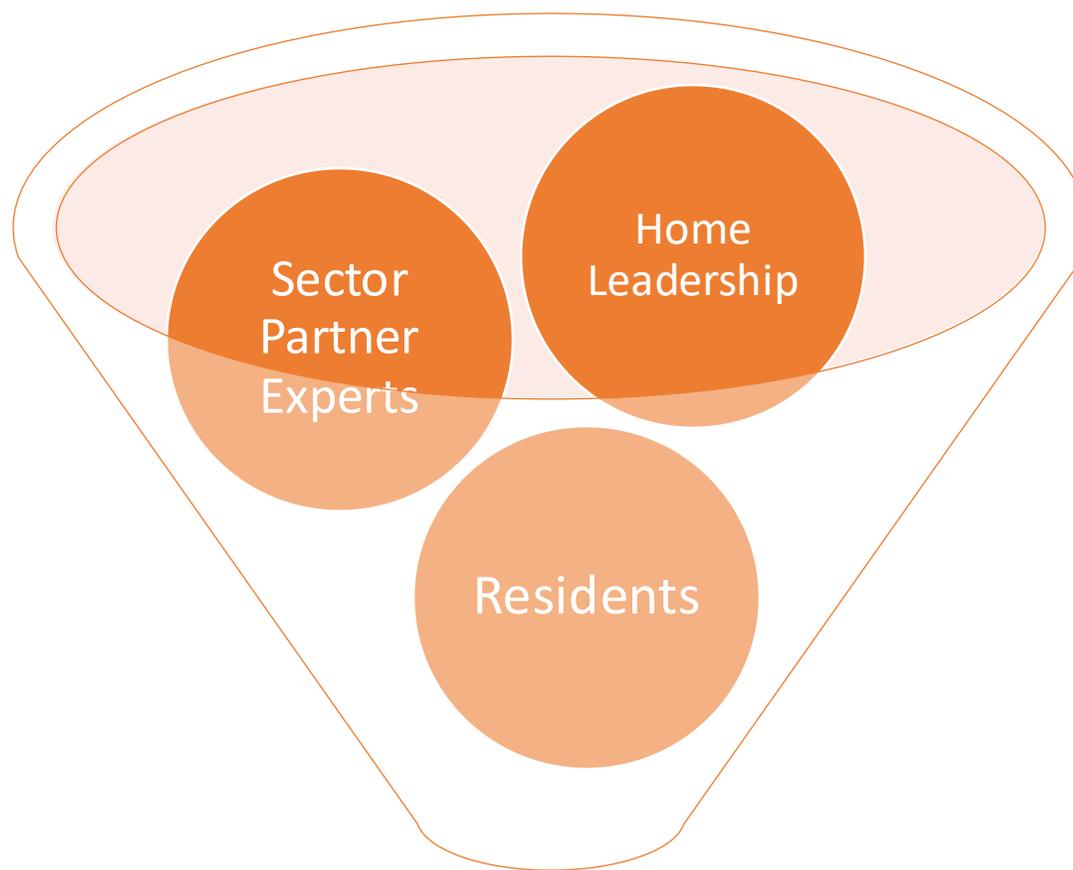


# About the toolkit



**A co-designed  
resource to inspire  
meaningful resident  
engagement in  
home-level decisions**

Input from...



**OARC's Toolkit**



# Key Content



Organizational  
Engagement  
Assessment



Guides and frameworks

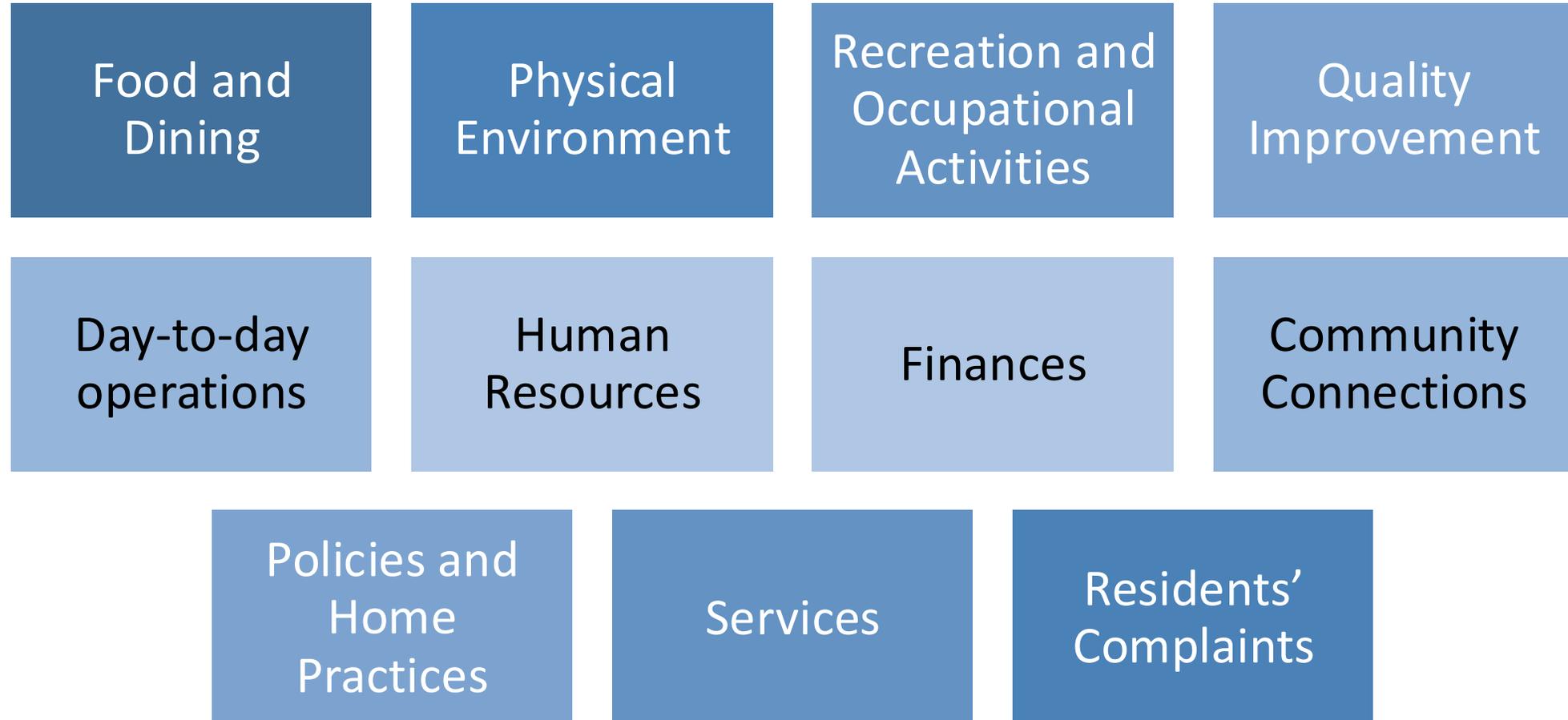


Home spotlight stories



Practical Tips to  
overcome common  
barriers

# Aspects of the Home for Engagement



# Methods of Engagement



INDIVIDUAL FEEDBACK



RESIDENTS' COUNCILS



LTC HOME  
COMMITTEES/SCOPE-  
SPECIFIC MEETING



RESIDENT-TO-  
RESIDENT



TOWN HALL MEETINGS



SURVEYS



SUGGESTION BOXES



RESEARCH PROJECTS



The foundation of resident engagement is a **strong relationship** between residents and the home

# Fireside Chat

# Questions?



To learn more checkout:

[Resident Engagement Toolkit | OARC - Ontario Association of Residents' Councils](#)