

Connecting. Growing. Empowering.

Introducing Your Ontario Association of Residents' Councils



Land Acknowledgement

Together, let us now pause as we acknowledge the Indigenous Peoples of all the lands that we are on today, from wherever we are virtually participating in today's meeting. Let us take a moment to acknowledge the importance of the land we each call home.

We do this to affirm our commitment and responsibility to improving relationships between nations, and to improving our own understanding of local Indigenous Peoples and their cultures.

We acknowledge the ancestral and unceded territory of all the Inuit, Métis, and First Nations people who call this nation home.

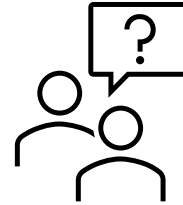
Let us now join in a moment of reflection to acknowledge the harms and mistakes of the past and ongoing challenges of the present, and to consider how each of us, in our own way, can move forward in a spirit of reconciliation and collaboration.

Webinar Housekeeping



Chat Box

The Chat feature is **disabled** during this session.



Question Box

Type questions in the Q&A box.
We will answer as many as possible during the presentation.



Recording

A recorded version of this webinar will be available on OARC's website.
www.ontarc.com



Evaluation

After the webinar, a pop-up screen asking you to complete a survey will appear. Your feedback and suggestions are appreciated.

Welcome and Purpose



Stephanie Ventura
Director of
Education



La Vern Simkins
Resident Leader,
East Region



Melissa Matheson
Education & Home
Support Manager



About OARC



OUR MISSION: We empower Ontario long-term care residents to understand their rights, share their lived experience, and inspire a better tomorrow. We do this by working together with our partners to educate stakeholders, build a collective voice, and create positive culture change.

**OUR
VISION**

Every resident shapes the place they call home.

**OUR
MANDATE**

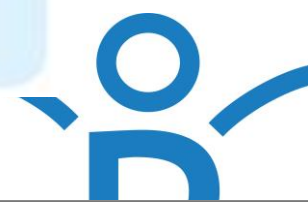
**ASSIST AND
SUPPORT
RESIDENTS IN:**

Forming, operating
and sustaining
effective Residents'
Councils.

Becoming participants
in their long-term care
home operations and
communities.

Sharing and consolidating
ideas and promoting
policies that improve
quality of living.

Educating the
community about life in
long-term care, including
the issues they face.



Core Services for Residents & Residents' Councils



Education and Training

Foundational
Residents'
Council education

Monthly
informational
webinars

Special-topic
sessions



Tools and Resources

- Council Resource Guide
- Meeting agenda and minute templates
- Opening and closing remarks
- Fact sheets on resident rights, role of RCA, resident and administrator, finances, governance structures
- RC brochure template for promoting councils
- Resident Bill of Rights translations
- Understanding Our Law guide to the Fixing Long-term care act for Residents' Councils
- Bylaws template, code of conduct support



Resident Engagement Programs



Weekly Resident Forums

Opportunities to join focus groups

Opportunities to be part of research

Opportunities to join the REAL group

Support for Residents' Council Week



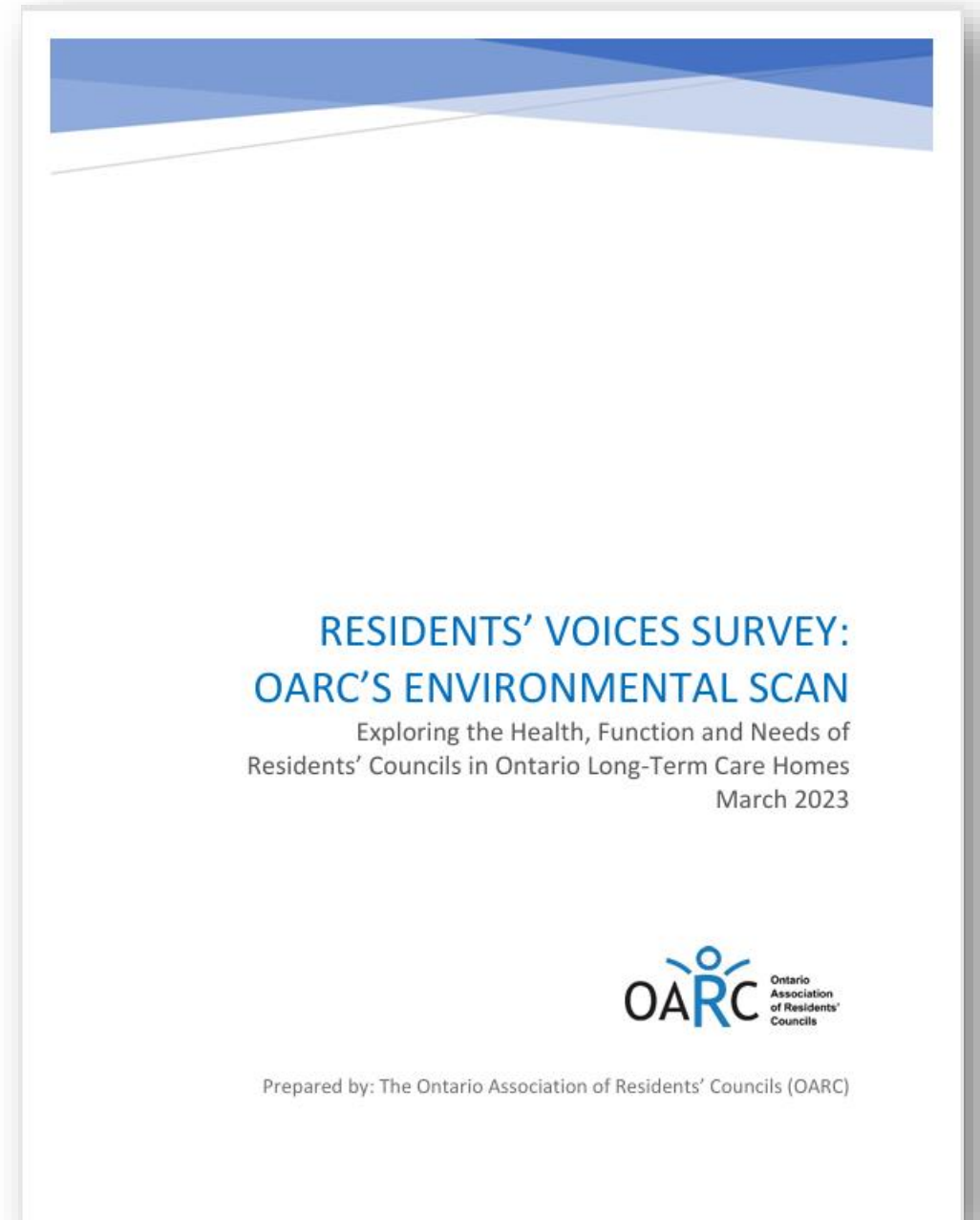
Support for LTC Homes and Council Supporters

- Consultation and problem-solving
- One-on-one support to help form, re-energize, or sustain effective Residents' Councils and to ensure the RC is exercising their full scope and powers as outlined in the FLTCA, 2021
- Education for staff and leadership
 - We offer sessions for teams on the RC roles, working collaboratively with your RC, and on how to use resident feedback for quality improvement and culture change
 - Resources homes can share directly with residents (fact sheets, resident bill of rights materials, monthly newsletter, twice annual magazine, opportunities to participate in contests and apply for awards)

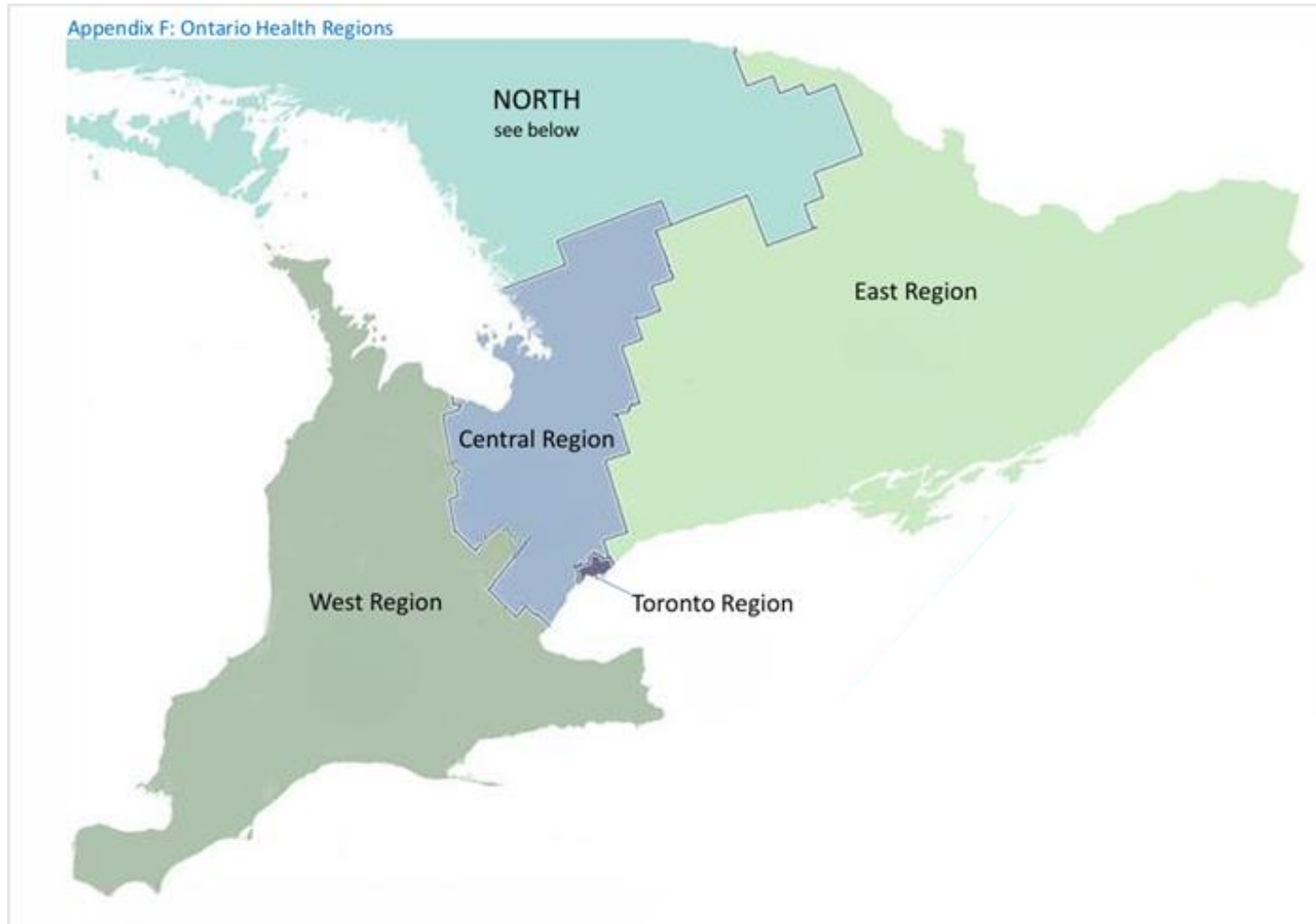


Residents' Voices Survey: OARC's Environmental Scan

Exploring the Health, Function and
Needs of Residents' Councils in
Ontario Long-Term Care Homes



Regional Home Support Team Expansion



- North Region
- East Region
- Central Region
- West Region



How to Access OARC Services and Support



OARC's Website – General Information



www.ontarc.com

- Resource library
- Tools and Templates
- Webinar and Forum Details
- Newsletters and Publications
- Team Member Contact Information



Phone and Email – Customized Support



- Request a Home Support Visit or Call
- Receive Tailored Advice and Recommendations
- Inquire about our Services

Email: info@ontarc.com
Phone: 905-731-3710
Toll Free: 1-800-532-0201



OARC Communications



- Follow us on Social Media
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- Join Our Mailing List


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Questions and Conversation






 4261 Highway 7 East, Suite #A14-360
Markham, ON L3R 9W6

 905-731-3710

 800-532-0201

 905-731-1755

 info@ontarc.com

 ontarc.com

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Connect with us – we look forward to hearing from you!

