

Celebrating

Residents' Council Week
2025

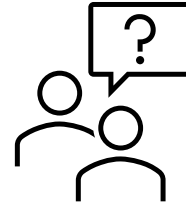


Webinar Housekeeping



Chat Box

The Chat feature is **disabled** during this session.



Question Box

Type questions in the Q&A box.
We will answer as many as possible during the presentation.



Recording

A recorded version of this webinar will be available on OARC's website.
www.ontarc.com



Evaluation

After the webinar, a pop-up screen asking you to complete a survey will appear. Your feedback and suggestions are appreciated.



Land Acknowledgement

Together, let us now pause as we acknowledge the Indigenous Peoples of all the lands that we are on today, from wherever we are virtually participating in today's meeting. Let us take a moment to acknowledge the importance of the land we each call home.

We do this to affirm our commitment and responsibility to improving relationships between nations, and to improving our own understanding of local Indigenous Peoples and their cultures.

We acknowledge the ancestral and unceded territory of all the Inuit, Métis, and First Nations people who call this nation home.

Let us now join in a moment of reflection to acknowledge the harms and mistakes of the past to consider how each of us, in our own way, can move forward in a spirit of reconciliation and collaboration.



What is a Residents' Council?

Residents' Councils are a vital part of the culture and resident experience in every long-term care home.

Every LTC home in Ontario is required by law to have one!



Residents' Council:

A Poem by Art Thompson



Residents' Council A Poem by Art Thompson (revised with permission)

Let's hear it for Residents' Council
In long-term care homes everywhere
A volunteer group of unsung heroes
In the homes that we strive to share

Where residents are helping residents
Unselfish with their deeds
Going the extra mile
So that everyone succeeds

Some are in wheelchairs
Some have walkers to use
They make the effort to be ambulatory
A sacrifice with no excuse

They do so much without pay
Speaking up with their voice
Expressing the feelings of many
Because expression is the freedom of choice

They often go unnoticed
Always giving a helping hand
That's the Residents Council
The heroes of the land

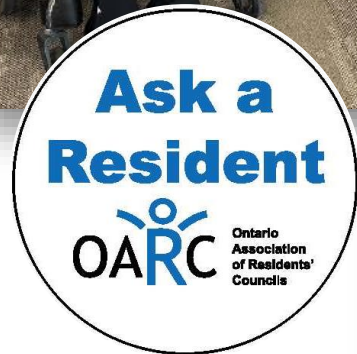
So let's give them a shout out
And appreciate what they do
Residents helping Residents
For the likes of me and you

Residents' Councils bring solutions
And collaborate where they can
With an eye for quality improvements
And a strong desire to understand.

Got a question about home operations?
Or suggestions for a change?
Invite feedback from the Council
The outcomes will be great



Welcome Minister of
Long-term Care,
the Honourable
Natalia Kusendova-
Bashta



Resident Experts Advisors and Leaders – the REAL Group

- Co-hosting OARC Webinars
- Presenting at Conferences
- Inspiring Students and LTC Teams
- Participating on Provincial and National Advisory Groups
- Engaging in Advocacy and Government Relations
- Facilitating Resident Forums

Keeping it REAL: Resident Panel



- What would you like to tell us about your Residents' Council?
- How is your home celebrating Residents' Council Week?
- What would you say to a resident who is curious the Residents' Council, but hesitant to join a meeting?

BONUS: What do you hope to see for Residents' Councils in the future?

Sharron Cooke Annual Legacy Award



Sharron and team members.

- Sharron Cooke, April 1948 – August 2022

“You can have all kinds of nice things in your home but the atmosphere and interaction with residents shows more person-centred care than material items. A friendly smile, conversation, involvement of volunteers, team members etc. make a good home. That is all any resident will ask for; the company of a friend to talk and listen to...life is simple really.”

~ Sharron Cooke, Former OARC President

Winning Initiative: *Community Outings*

- Residents felt disconnected from their local community and expressed a strong desire to rebuild connections lost during the pandemic
- These feelings were captured through Residents' Council and in the Resident Satisfaction Surveys
- The Residents' Council partnered with the home to design a series of community building outings





***“It feels good to be heard.
We said what mattered to us,
and it actually happened.”
- Resident***


Congratulations to Algonquin Nursing Home, Mattawa!






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Connect with us – we look forward to hearing from you!