

# Setting Up Your Residents' Council for Success



# Land Acknowledgement

Together, let us now pause as we acknowledge the Indigenous Peoples of all the lands that we are on today, from wherever we are virtually participating in today's meeting. Let us take a moment to acknowledge the importance of the land we each call home.

We do this to affirm our commitment and responsibility to improving relationships between nations, and to improving our own understanding of local Indigenous Peoples and their cultures.

We acknowledge the ancestral and unceded territory of all the Inuit, Métis, and First Nations people who call this nation home.

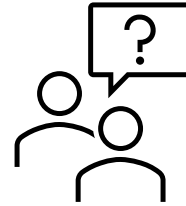
Let us now join in a moment of reflection to acknowledge the harms and mistakes of the past and to consider how each of us, in our own way, can move forward in a spirit of reconciliation and collaboration.

# Webinar Housekeeping



## Chat Box

The Chat feature is **disabled** during this session.



## Question Box

Type questions in the Q&A box. We will answer as many as possible during the presentation.



## Recording

A recorded version of this webinar will be available on OARC's website.  
[www.ontarc.com](http://www.ontarc.com)



## Evaluation

After the webinar, a pop-up screen asking you to complete a survey will appear. Your feedback and suggestions are appreciated.

# Our Time Together



Provisional Agenda  
Template



Minute Template



“Understanding Our  
Law” Guide

# Meeting #1: March 7, 2023

## 2.5 Home Area Updates and Discussion\*

Program Area	Recommendations/Concerns/Celebratory Comments
Nursing and Personal Care	
Restorative care	
Administration	Residents appreciate seeing Administrator “out and about” during the day, speaking with residents and family members
Religious Spiritual Care	
Environmental Services	Drafty windows were identified in the south dining room
Volunteers	
Recreation and Social Activities	
Nutrition and Hydration Care	
Other: Medical, Staffing	

\* Table taken from OARC’s [Minute Template](#)

# Meeting #2: April 7, 2023

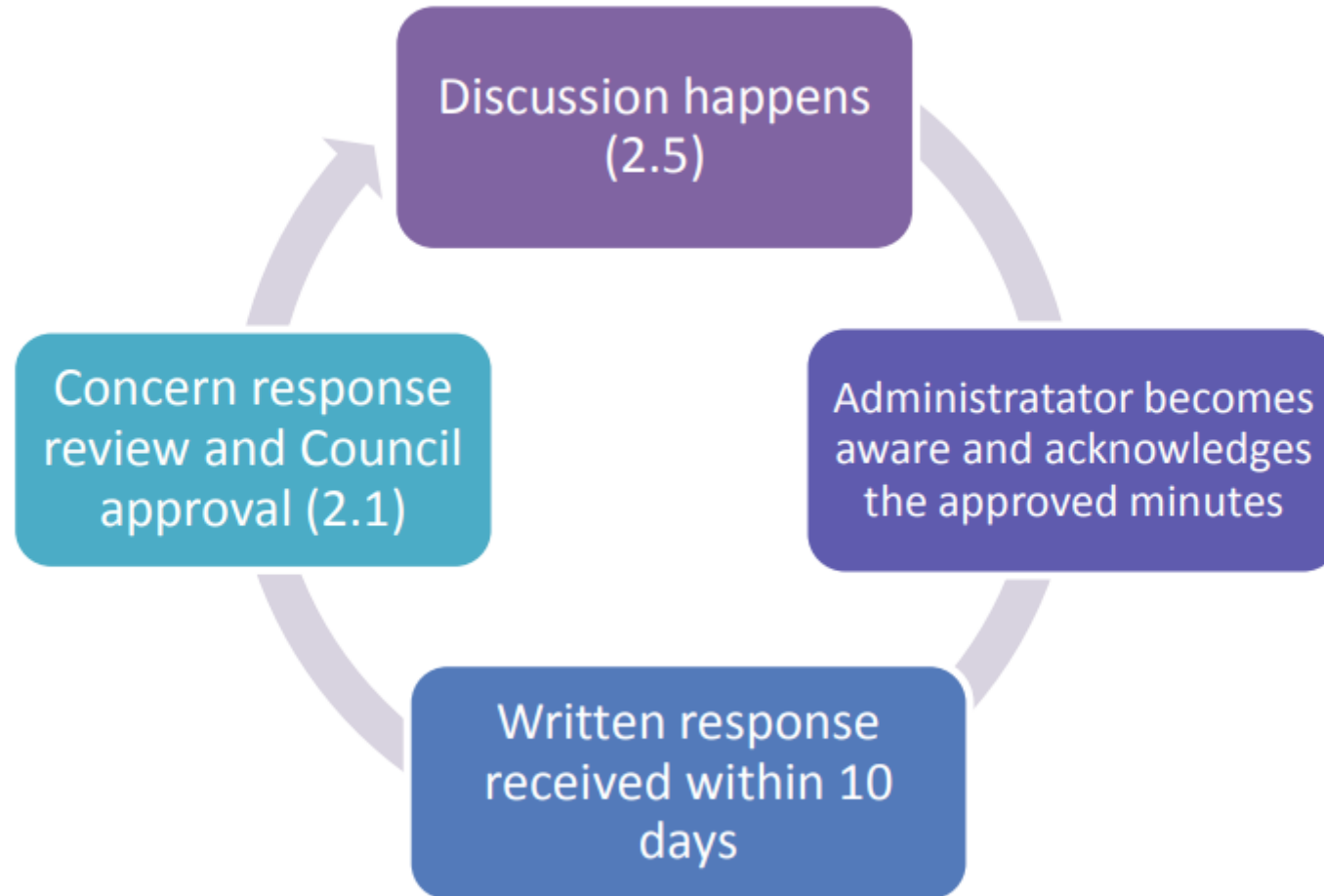
## 2.0 REGULAR BUSINESS

### 2.1 Concern Response Review


OARC suggests: Attach written responses from Administrator to Residents' Council meeting minutes. All responses not approved by Council should be carried forward to current minutes.


Issue/Concern	Written Response Received Yes/no	Date of Written Response	Action Taken As per Written response	Council Approval of Action	Resolution yes/no/ongoing
Drafty windows were identified in the south dining room	Yes	March 13	Caulking of windows to be done by March 15 <sup>th</sup>	Yes	Yes


## Process of Response Review






 4261 Highway 7 East, Suite #A14-360  
Markham, ON L3R 9W6

 905-731-3710

 800-532-0201  
TOLL FREE

 905-731-1755

 [info@ontarc.com](mailto:info@ontarc.com)

 [ontarc.com](http://ontarc.com)

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