

Bulletin



November 5, 2025

Your Experiences Matter: Food Service Survey for Residents

Deadline Extended to November 14, 2025

At the Ontario Association of Residents' Councils (OARC), we recognize that food is one of the most frequently discussed topics at Residents' Council meetings across Ontario. We understand the strong connection between dining experiences and residents' sense of overall well-being. That's why we've partnered with the [Ontario Seniors Nutrition and Advocacy Committee \(OSNAC\)](#) to facilitate a province-wide food service survey for residents.

This survey provides an important opportunity for residents to share their personal experiences with food services in long-term care—highlighting what's working well, and where improvements are needed. **With over 850 resident responses received to date, we are encouraged by the level of engagement and are eager to hear from even more residents before our survey concludes on November 14th, 2025.**

Direct feedback from residents is incredibly valuable and plays a key role in shaping future advocacy efforts and guiding improvements in food services across the long-term care sector. We also recognize and deeply appreciate the important contributions of team members, volunteers, and family care partners who support residents in participating in surveys and other meaningful activities within their homes.

[Click here to learn more and access the Food Service Survey for Residents.](#)



Tips for completing the survey at your long-term care home:

- [Share this information poster in your home to encourage participation](#)
- **Provide opportunities and support for residents to complete surveys online using a tablet/iPad, if available.**
- **Promote the survey/bring printed copies to your next Council meeting**
- **Contact OARC to coordinate a scheduled pick-up of completed hardcopy surveys to ensure a timely and trackable delivery to our team.**

Survey Details

- **Estimated time to complete: 15–30 minutes**
- **Confidentiality:** All responses are anonymous and confidential
- **Participation format:** Online or printable hardcopy
- **Sharing Results:** Stay tuned for a future webinar and survey highlights in early 2026

Complete the survey:

- **Online:** <https://www.surveymonkey.com/r/OARCOSNAC2025>
- **Printable version:** [Download survey here](#) and submit by email jlangston@ontarc.com, or contact us to arrange a scheduled pick up.

Questions or Support Needs?

Please contact:

- Melissa McVie – mmcvie@ontarc.com | 1-800-532-0201 ext. 260
- Jennifer Langston – jlangston@ontarc.com | 1-800-532-0201 ext. 220

Learn more about the Organizations Involved:

Ontario Association of Residents' Councils: www.ontarc.com

Ontario Seniors Nutrition and Advocacy Committee: www.osnac-fnat.com

