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March 16, 2022

## Ministry of LTC Pandemic Response Webinar Recording and Resources

Thank you to those who took part in our webinar session yesterday with special guests from the Ministry of LTC Pandemic Response team. For those who missed the session or experienced challenges\* with joining, the recording is now available and can be accessed [here](#). The accompanying slide presentation is also available for reference [here](#).

Due to time limitations, we unfortunately were unable to answer every question we received during our live session. For those looking for further clarification or guidance from our Ministry partners, you may contact the Pandemic Response team directly at: [MLTCpandemicresponse@ontario.ca](mailto:MLTCpandemicresponse@ontario.ca). The OARC team is also available to provide tailored support and to help residents and their supportive partners.

As shared at the conclusion of our webinar, OARC encourages residents and their Residents' Councils to work collaboratively with their long-term care home management teams (as well as LTC operators) to talk through questions and identify opportunities to enhance the resident, family and team member experience as we continue to move forward and implement new policies and practices at each individual home-level.

Consider looking at the following reference documents designed for residents:

- [What Residents Can Expect in a LTC Home](#) (as of March 14, 2022)
- [Key Messages to Support Residents and Families in LTC Homes](#) (March 9, 2022)
- OARC's [Communication Tool](#) and [Bulletins](#) are other resources that might also help to create proactive and resident-centred communication practices in your home.
- Want to connect with other residents to share your experiences? ALL residents are welcome to tune into our weekly OARC [Resident Forums](#).

Thank you for supporting OARC!

*\*We apologize as we've received some feedback that the link provided in our webinar reminder bulletin was not being recognized and generated an error message for some participants. We thank you for your patience and perseverance to get connected and will work to resolve this from happening for future education offerings.*