

June 2025

Jenn Killing



Jenn Killing brings over three decades of leadership and hands-on experience in long-term care (LTC), with a career defined by a deep commitment to resident-centred care and continuous innovation. Starting as a teenager making beds in her local LTC home, Jenn's early exposure to the sector ignited a passion that has shaped her professional journey—from frontline nursing to executive leadership.

In her current role as Vice President of Quality, Research, and Strategic Partnerships at peopleCare, Jenn leads transformative initiatives that enhance quality of care, improve outcomes, and elevate the day-to-day experience of residents, families, and team members. She spearheaded the development of peopleCare's nationally recognized Clinical Pharmacy Model—the first of its kind in

Canadian LTC—designed to improve medication safety for residents and free up nursing time for direct care.

Jenn also led the creation of an organizational ethical framework and a formal partnership with bioethicists, helping embed ethical decision-making into everyday care. Her leadership in piloting the Butterfly Model of emotion-based care has further strengthened peopleCare's commitment to person-centred service across all homes.

An active advocate for resident voices, Jenn serves on numerous provincial committees and boards, including many MLTC advisory tables, and committees, and the Quality Committee of the Ontario Long-Term Care Association. As a member of the Ontario Association of Resident Councils (OARC) Board of Directors, she continues to champion resident rights, drive cultural change, and support meaningful improvements in LTC across Ontario.