

# OARC and RNAO Working Together to Enhance Residents' Quality of Life: Aligning Best Practices and the Residents' Bill of Rights



The Ontario Association of Residents' Councils (OARC) and the Registered Nurses' Association of Ontario (RNAO) are pleased to announce an alignment of resources that will benefit long-term care home participants of the OARC's *Through Our Eyes: Bringing the Residents' Bill of Rights Alive* program and RNAO's *Person-and Family-Centered Care* best practice guideline.

RNAO's best practice guideline (BPG) is an opportunity to implement evidenced-based best practices that enhance the quality of care for residents. RNAO's *Person-and Family-Centered Care* is a whole home approach to further develop the resident and family health-care experience.

OARC's *Through Our Eyes* program meets many of the practice recommendations in RNAO's *Person-and Family-Centered Care* BPG.

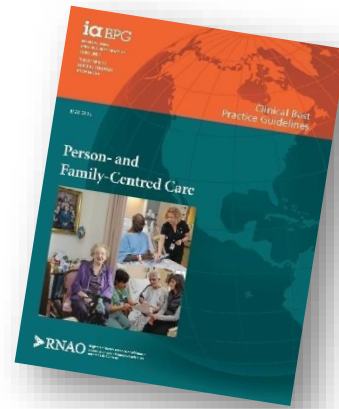
Together, these programs work to complement evidence-based recommendations and facilitate participation from residents, family members and the whole home as they improve resident's and family's experience of health care and the Residents' Bill of Rights (FLTCA 2021).

RNAO's Long-Term Care Best Practice Coordinators (LTC BPC) work with LTC home leaders, nurse practitioners and point-of-care staff to establish and adopt practices, based on RNAO clinical BPG recommendations, to provide high quality care to LTC home residents and their families. Now, LTC BPCs can support homes in implementing OARC's *Through Our Eyes* program!

# Learn More About These Programs



To learn more about OARC's *Through Our Eyes: Bringing the Residents' Bill of Rights Alive* visit OARC's [website](http://www.ontarc.com) or contact OARC [info@ontarc.com](mailto:info@ontarc.com) | 1-800-532-0201



To learn more about RNAO's *Person- and Family-Centred Care* BPG, visit RNAO's [website](http://www.rnao.ca) or contact your local Long-Term Care Best Practice Coordinator listed below



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