

NEW - OARC Introduces Residents' Council Bylaw Template – Dec. 13th

Join OARC as we introduce the latest tool designed to support the formation and operations of Residents' Councils. Bylaws are an important part of Council structure and purpose. They provide an outline for vital functions including elections, membership, roles and responsibilities, financial management and more. Each Residents' Council is unique and the Bylaw Template was designed with this in mind by providing a framework that is customizable for your Residents' Council needs. The Template will be released at the webinar and will reside on OARC's website. [Click here](#) to sign up for the December 13th live webinar.

JOIN OUR WEBINARS



Join OARC for live, interactive, free, monthly webinars addressing Residents' Council needs and trends.

Wednesday, November 8, 2017

Medical Assistance in Dying (MAID) Update with the MOHLTC

OARC will host a webinar with a Ministry of Health and Long-Term Care representative to provide a live update about MAID.

Time: 2:30 to 3:30 pm

Register here:

<https://attendee.gototraining.com/r/3310009772304294145>

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Are you looking for support? In need of more Residents' Councils Education?

Starting May 16th, 2017 OARC began offering virtual education modules providing primary Residents' Council education for Council leaders and supporters. The modules are easy to access through GoToTraining and are free of charge. We encourage you to view these with the Residents' Council leadership in your home. Click on the link below to access the current modules. <http://www.ontarc.com/education-events.html>

Fall Edition of OARC's Seasons Now Available On-line



This edition focuses on Resident engagement, highlighting programs, practices and initiatives in LTC homes across Ontario. Articles include Our Forgotten Abilities, HQO Information, Featured long-term care home residents and their Councils.

OARC's Fall edition of Seasons will be mailed to long-term care homes in the next few weeks. The electronic version is available on-line now. [Click here](#) to download this edition of Seasons.

OARC's Through Our Eyes: Bringing the Residents' Bill of Rights Alive



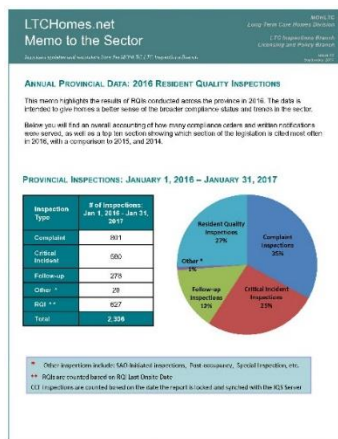
"OARC's Through Our Eyes: Bringing the Residents' Bill of Rights Alive" program is designed to teach the long-term care community about the Residents' Bill of Rights. The education is developed and presented by teams of staff members and residents. A copy of the program can be ordered using the [order form](#) or by contacting OARC at info@ontarc.com or 1-800-532-0201. The program's cost is \$35 for members and \$45 for non-members (plus \$5 shipping). For more information visit our "Through Our Eyes" [webpage](#) or [click here](#) to view the "Through Our Eyes" program video.

Administrators – Important to the Success of Residents' Councils



On October 17th Devora Greenspon, an OARC Board member and resident of Bayview Extencicare and Josie-Lee Gibson, OARC's Education and Community Engagement Manager, presented at the AdvantAge Ontario's Administrator/Leadership Program. As an essential partner with Residents' Councils, Administrators play an important role! Devora provided the group with information about the significance of, and how to build the relationship between, Residents' Councils and Administrators. More information about the AdvantAge Ontario Administrator/Leadership Program can be found here <http://www.advantageontario.ca/AO/Learning/ALP.aspx>

Annual Provincial Data: 2016 Resident Quality Inspections



The Ontario Ministry of Health and Long-Term Care (MOHLTC) recently released a memo highlighting the results of the Resident Quality Inspections (RQI) in long-term care homes in 2016. [Click here](#) to read the memo.

The memo outlines trends that are showing general improvement and the data supports and confirms the Ministry analysis that the majority of homes are substantially compliant. The MOHLTC has shared this information with LTC homes and have encouraged them to compare themselves against the results. The MOHLTC has encouraged homes to include the inspection protocols in quality management programs as well as using them for audits and quality

management exercises.

OARC has had an open dialogue with the MOHLTC concerning the RQIs outcomes and our feedback has been both appreciated and valued. OARC plays a valued role at the Long-Term Care Home Quality Improvement Program Advisory Group and other long-term care stakeholder tables. This allows the Ministry of Health and Long-Term Care to hear, first hand, information about residents' experiences.

To obtain a home's inspection report, you can ask the home Administrator directly or find the reports on this website <http://publicreporting.ltchomes.net/en-ca/default.aspx>

RNAO Seeking People with Lived Experience to Participate in Guideline Development and a Resident/Patient and Public Engagement Committee

The Registered Nurses' Association of Ontario (RNAO) is seeking people with lived experience to participate in two different opportunities:

1) Oral Health Guideline Development Panel: The panel member position is a voluntary position and requires participation for a period of approximately 12-15 months – for specific details and to apply click here (application deadline - November 7): <https://myrnao.ca/oralhealthpanel> Please note the first panel meeting is taking place in-person in Toronto on November 28, 2017 (all day). Attendance at this meeting is mandatory.

Contact Verity White, Project Coordinator: vwhite@RNAO.ca

2) Patient and Public Engagement (PPE) Council Recruitment: The PPE council advises RNAO on all areas related to anchoring patient, resident, family caregiver, and public engagement in the organization's overall goals, including advancing healthy public policy. RNAO are looking for new members to join the council for the required duration of two years with the option to extend. The council meet six times a year. If you are interested in this worthwhile opportunity, complete the [recruitment application form](#) and find out more details about the [PPE Council](#).

Contact: Natalie Hamilton-Martin, Project Coordinator: nhamilton@RNAO.ca

AdvantAge Ontario's Medical Assistance in Dying: New Insights and Experiences

AdvantAge Ontario will hold workshop in London, Ottawa and Brampton about Medical Assistance in Dying. The session will bring together a diverse group of professionals to discuss new developments; share a refined understanding of assisted death and highlight approaches being taken to prepare for and respond to requests. To learn more, [click here](#) or contact AdvantAge Ontario directly, Valerie Di Bratto, Education Coordinator T. 905.851.8821 x 228 F. 905.851.0744 E. vdibratto@advantageontario.ca

Further communication will be provided by the ministry should the Lieutenant Governor in Council amend the Regulation. Visit our website for more information about upcoming education event www.ontarc.com
We encourage you to bring this information to the next Residents' Council meeting in your home. We love to hear from you...
Call, write or email us with your questions, suggestions and stories.



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