

## OARC Presents to the MOHLTC Service Area Office in Ottawa



*Sharron Cooke, OARC President, presents to a packed room of Long-Term Care Home Inspectors*

On June 21, 2017 OARC's President and Executive Director traveled to Ottawa to provide a presentation to the Ottawa Service Area Office long-term care home inspectors and management. "We are thankful for the opportunity to meet with LTCH inspectors. The process for the Resident Quality Inspection is an important piece of the puzzle in assuring residents have the greatest quality of living experience possible.", Dee Lender, OARC's Executive Director

The presentation focused on OARC's philosophy of resident focused care and highly engaged and effective Residents' Councils and included:

- Residents' Council – more than just a monthly meeting
- Language in the Long-Term Care Home's Act
- Powers of a Residents' Council
- Legislation and Quality Improvement
- The roles of the Administrator and Residents' Council Assistant
- The role and importance of OARC tools (minutes and agenda)
- Residents' Council success stories

Participants called the presentation "insightful, memorable, moving and meaningful".

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## Upcoming Education from OARC

**Webinar:** Supporting Effective Residents' Councils: The Minute Template

The Minute Template tool, developed by OARC, was designed to help organize and plan Residents' Council meetings. Join our Education Team on this live webinar to learn more about the tool and how to optimize it's use.

**Date:** Wednesday, July 12, 2017

**Time:** 2:30 to 3:30 pm

**Register here:** <https://attendee.gototraining.com/r/5269550596956793090>

## **Congratulations to the Most Recent Graduates of the Togetherness Training Workshops in Toronto and Ottawa!**



*2017 Togetherness Training Workshop graduates from Ottawa*

OARC's would like to thank and congratulate the 25+ homes who have just completed and graduated from the Toronto and Ottawa cycles of our signature program: *Togetherness Training Workshop*. The workshop brought together the Residents' Council Leader(s), Assistant and Administrator together for 2 full days of face to face learning and relationship building. We look forward to celebrating this milestone with you!

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## **Leading and Supporting Residents' Councils in Ontario Long-Term Care Homes – Module 2 Release on July 18<sup>th</sup>, 2017**

Starting May 16th, 2017 OARC began offering virtual education modules providing primary Residents' Council education for Council leaders and supporters. The modules are easy to access through GoToTraining and are free of charge. We encourage you to view these with the Residents' Council leadership in your home. Click on the link below to access the first module.

Module 2: [Powers and Scope of Residents' Council](#) (July 18, 2017)

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## **Top Ten Priority Research Questions Selected for The Canadian Dementia Priority Setting Partnership Study**

This past month OARC had the privilege of being selected to participate in the "Canadian Dementia Setting Priority Workshop" held in Toronto. The workshop brought together 28 participants from across the province - persons with dementia, family members, health and

social care providers and members of organizations that represent persons with dementia to identify the top 10 dementia research priorities.

The results are in! Please visit <http://alzheimersocietyblog.ca/top-10-research-priorities/> to read the top 10 dementia research priorities according to Canadians affected by dementia. To find out more about the study [click here](#)

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## OARC's Through Our Eyes: Bringing the Residents' Bill of Rights Alive – Production Update

OARC's Through Our Eyes: Bringing the Residents' Bill of Rights Alive program is meant to teach everyone in the long-term care community about the Residents' Bill of Rights - students, staff members, families, volunteers, and residents - even the local community. The part that brings this education "alive" is that it's developed and presented in teams of staff members and residents. The program is scheduled to be shipped in August. The program will cost \$35 for members and \$45 for non-members (excludes shipping) and is currently in production. If you are interested in the program and you haven't already reserved a copy contact the OARC at [info@ontarc.com](mailto:info@ontarc.com) or 1-800-532-0201. [Click here](#) to view the *Through Our Eyes* information video.

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Visit our website for more information about upcoming education event [www.ontarc.com](http://www.ontarc.com)  
We encourage you to bring this information to the next Residents' Council meeting in your home. We love to hear from you...  
Call, write or email us with your questions, suggestions and stories.



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