# OARC Ontario Association of Residents' Councils

May 2017

## Information Video Now Available for Through Our Eyes: Bringing the Residents' Bill of Rights Alive Program



<u>Click here</u> to view the *Through Our Eyes* information video.

"Through Our Eyes develops awareness, demonstrates understanding, critically evaluates real life situations and upholds the Residents' Bill of Rights (LTCHA 2007) in a powerful way." Dee Lender, OARC Executive Director

OARC's Through Our Eyes: Bringing the Residents' Bill of Rights Alive program is meant to teach everyone in the long-term care community about the Residents' Bill of Rights - students, staff members, families, volunteers, and

residents even the local community. The part that brings this education "alive" is that it's developed and presented in teams of staff members and residents.

The key to the success of this program is that the education session is developed and presented with residents, even those living with cognitive changes. When witnessed, the residents' perspective comes alive leaving a lasting and powerful impact on the audience. In the testing phase of the program, teams worked with family members and created videos that featured resident presenters who are unable to speak – this produced very successful staff training sessions.

The program guide provides you with step-by-step instructions on how to form the education session together. There is room for creativity as well...OARC offers a few activities to assist you BUT each home and each resident is unique...it's a great opportunity to be creative with important education.

The program will cost \$35 for members and \$45 for non-members (excludes shipping) and is currently in production. If you are interested in the program and you haven't already reserved a copy contact the OARC at <a href="mailto:info@ontarc.com">info@ontarc.com</a> or 1-800-532-0201.



Thank you to Steeves and Rozema for their recent sponsorship of TOE.

#### **Upcoming Education from OARC**

Webinar: Supporting Effective Residents' Councils: The Provisional Agenda

The Provisional Agenda tool, developed by OARC, was designed to help organize and plan Residents' Council meetings. Join our Education Team on this live webinar to learn more about the tool and how to optimize it's use.

Date: Wednesday, June 14, 2017

**Time:** 2:30 to 3:30 pm

Register here: https://attendee.gototraining.com/r/1408117436658960130

## Leading and Supporting Residents' Councils in Ontario Long-Term Care Homes

Starting May 16th, 2017 OARC began offering virtual education modules providing primary Residents' Council education for Council leaders and supporters. The modules are easy to access through GoToTraining and are free of charge. We encourage you to view these with the Residents' Council leadership in your home. Click on the link below to access the first module.

Module 1: Overview of Legislation in Residents' Council



## Health Quality Ontario Consulting with OARC Regarding Quality Improvement Plans

Members of OARC's Board (who are also residents in long-term care homes) will participate in a consultation with Health Quality

Ontario on May 30<sup>th</sup> to provide feedback about the process and types of Quality Improvement Plans that are implemented in LTC homes. The consultation will address quality issues and indicator relevancy, areas for improvement, comparison to the overall health care system and how Health Quality Ontario can better engage residents in the QIP process.



### Spring Edition of OARC's Seasons Newsletter Now Available

Long-term care homes received the latest edition of Seasons newsletter this month. This edition featured articles on living with and working with residents with cognitive changes; managing Residents' Council Finances, an update from our Ministry of Health and Long-Term Care and more...

#### **News from Our Education Team**

OARC's Education Team are working hard to develop and deliver education and support to long-term care homes across Ontario. A recent update to our education webpage now includes information about:

- Upcoming, live monthly webinars
- Virtual education modules
- Through Our Eyes: Bringing the Residents' Bill of Rights Alive information
- Togetherness Training Workshop information
- In-home visit request forms

Check out our Education and Events webpage by <u>clicking here</u>, we look forward to connecting with you.

Visit our website for more information about upcoming education event <a href="www.ontarc.com">www.ontarc.com</a> We encourage you to bring this information to the next Residents' Council meeting in your home. We love to hear from you... Call, write or email us with your questions, suggestions and stories.



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